## What is claimed is:

1. A process for assessing and developing an individual's emotional intelligence, based on a hierarchical series of emotional competency building blocks associated with pre-defined emotional states, the process comprising the steps of:

selecting a learning object for use in teaching a selected emotional competency building block;

determining an activity, utilizing the learning object, that teaches the selected emotional competency building block;

engaging the individual in the activity;

identifying areas in which the individual needs reinforcement and, if necessary, repeating the activity, otherwise,

defining the individual as having mastered the selected emotional competency building block.

- 2. The process as defined in claim 1 wherein the hierarchical series of emotional competency building blocks comprises, in sequence, (1) awareness of self and others; (2) emotional management; (3) empathy and compassion; (4) self-motivation and optimistic thinking; and (5) management of peer relationships.
- 3. The process as defined in claim 1 wherein the selected learning object is a toy developed to assist in teaching one or more of the selected emotional competency building blocks.
- **4.** The process as defined in claim 1 wherein the selected learning object is a game developed to assist in teaching one or more of the selected emotional competency building blocks.
- 5. The process as defined in claim 1 wherein the selected learning object is a story developed to assist in teaching one or more of the selected emotional competency building blocks.
- 6. The process as defined in claim 1 wherein in performing the identifying step, an emotional intelligence mastery scale is utilized to determine the individual's level of performance.

- 7. The process as defined in claim 6 wherein each unit in the scale may comprise at least three separate levels of performance: (1) always achieves goal; (2) occasionally achieves goal; and (3) never achieves goal.
- **8.** The process as defined in claim 1 wherein each one of the building blocks is defined for young children in the age range of 3-5.
- **9.** The process as defined in claim 1 wherein the pre-defined set of emotional states comprises at least a primary set of emotional states including: happy, sad, angry, scared and proud.
- 10. The process as defined in claim 1 wherein the pre-defined set of emotional states comprises at least a secondary set of emotional states including: jealous, surprised, worried, embarrassed and shy.